



# Community Bookings

Choose. Book. Pay



Sustainable Councils  
Engaged Communities

**Get the most out of your resources with a dynamic online booking system.**

Optimise performance and efficiency through a digital booking solution and transform how your community accesses your services.

**DATA.COM**

An online bookings system allows people in your community to book and pay for a range of facilities and services with ease and also enables your organisation to magnify and accelerate revenue streams.

Datacom's Community Bookings is a versatile digital solution that empowers your organisation to provide your community with instantaneous, direct access to services. The product is easy to use for public and staff and implementation is simple, saving you significant time and costs.



## Why use Datacom's Community Bookings?

The unique and extensive capabilities of Community Bookings allows your organisation to provide a comprehensive digital self-service for your community.

Community Bookings will:

- Simplify the process for making appointments and payments for community members and staff.
- Automate the approval and notification process for staff and any external parties associated with the booking.
- Allow you to manage your resources more effectively with the intelligence and analytical dashboard.

Furthermore, the cloud-based Community Bookings solution has been designed and built in collaboration with local councils to meet their needs.

## How does Community Bookings work for the community?

People search for the facility that best suits their needs through a multi-faceted search and filtering engine on any device. Real-time availability ensures people are not faced with double bookings and can be viewed by public and staff.

Credit card payments can be made immediately to secure the booking. People can also make tentative bookings allowing them to pay by other methods before confirmation, including on account payments. Notification emails are sent to all parties throughout the process. These include: confirmations, reminders (also via text), quotes, invoices, and security access information.

A key feature is the ability for people to make a series of recurring bookings at once and then manage each occurrence individually. People can also save time by booking multiple facilities at once.

## Use Community Bookings for:

- Community Centres/Halls
- Meeting rooms
- Courts in gymnasiums
- Sports grounds and fields
- Shared spaces and facilities  
e.g. picnic areas and BBQ's
- Appointments for services  
e.g. building inspections
- Scheduled collections

**Contact Datacom to request a demo now!**

With over 4700 people, and revenues of over \$1 billion, Datacom is one of Australasia's largest professional IT services company. Datacom has extensive expertise in the operation of data centres, the provision of IT services, software engineering and application management, payroll and customer service design and operations.

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