

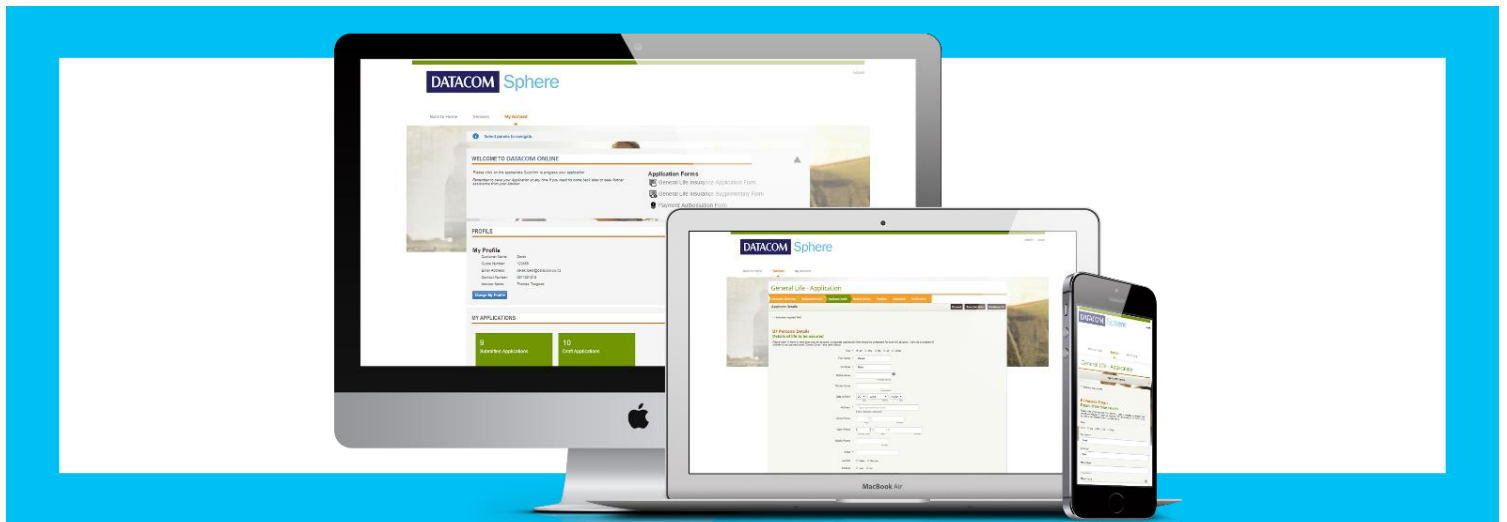
# DATACOM Sphere

Digital Operations Platform

## Online Services



**Sphere's Online Services Platform transforms traditional paper based processes into digital format for direct consumption of back office systems. Our cloud based Admin Portal gives you the power to rapidly create, deploy and maintain customer facing transaction forms using configuration not code.**



**Central Management & Configuration Console**

Using our Smart Form Builder **'you'** can design the optimal customer data entry experience. As your business evolves you need to change with it, iteratively refine your process - with zero coding - and instantly update or schedule a versioned change.



**Authenticated or Unauthenticated Access for Personalised or Anonymous Customer Interaction**

Out of the box pre-configured identity allows customers to access your online services anonymously or logged on. Our fully customisable **My Account** area allows you to build a more personalised relationship with your customer and present them with relevant information.



**Easily integrate with back end systems**

Easily capture customer data online and **instantly** up date back end systems. Automatically trigger emails, txt's and tailored document creation. Using standard integration techniques and published API's data can be passed or retrieved from our platform.

# Form Builder

- Smart multi-step form design
- Easy to use form builder
- Multiple field types
- Real time or scheduled form updates
- Responsive design

Sphere's powerful form builder allows trained administrators to create and maintain complex forms using configuration not code

- Configurable input validation
- Versioning
- Full audit history recorded
- Configurable email, pdf and SMS templates

The screenshot shows a complex web form builder interface. On the left, there's a sidebar for 'Address Finder Properties' with various configuration options like 'Caption', 'Calculated Caption', and 'NZ Address Finder Options'. The main area is titled 'Form Builder - Sec B - Applicant Details' and contains a 'B1 Personal Details' section with a sub-section 'Details of life to be assured'. Below this, there are several input fields for personal information, including 'First Name', 'Surname', 'Māori Name', 'Māori Name', 'Māori Name', 'Date of Birth', 'Address', 'Home Phone', and 'Work Phone'. A 'COLLAPSE' button is visible above the form fields.

# Integration

- Integrate with multiple back end systems.
- Published API's
- Customisable data export
- Extensible framework
- Secure data transfer
- Open Standards Compliance

# Process Automation

- Configurable workflow tasks
- Reminders & escalations
- Automatic PDF, Email, SMS generation
- Call web services any time
- Notifications

# Identity and Authorisation

- Choose a provider or use our default
- ADFS, Microsoft, Google, RealMe ...
- Save and Resume
- Share with authorised users
- Build a user profile
- Customisable My Account



The screenshot shows the DATACOM Sphere user interface. At the top, it says 'WELCOME TO DATACOM ONLINE'. Below this, there's a 'My Profile' section with fields for 'Customer Name', 'Customer Number', 'Email Address', 'Phone Number', and 'Account Name'. To the right, there's an 'Application Forms' section with links to 'General Life Insurance Application Form', 'General Life Insurance Supplementary Form', and 'Payment Authorisation Form'. At the bottom, there's a 'MY APPLICATIONS' section showing '9 Identified Applications' and '10 Draft Applications'.

# Payments

- Customisable fee rules
- Refunds
- Configurable payment options
- PCI/DSS compliant payment gateway

The screenshot shows a payment gateway interface. At the top, it says 'TOTAL TO PAY: \$95.57 (INCLUDES ADDITIONAL PAYMENT SERVICE FEE OF \$1.73)'. Below this, there are input fields for 'Card Number', 'Card Holder's Name', 'Card Expiry Date' (set to 02/2016), and 'CSO/CW/GW2 Amount \$' (set to 96.00). A 'Pay' button is visible at the bottom. The interface also features a 'securely processed by DATACOM' logo.

## For further information

To arrange a demonstration or for more information on how Datacom can help you, email us at [sales@DatacomSphere.com](mailto:sales@DatacomSphere.com)



[www.DatacomSphere.com](http://www.DatacomSphere.com)