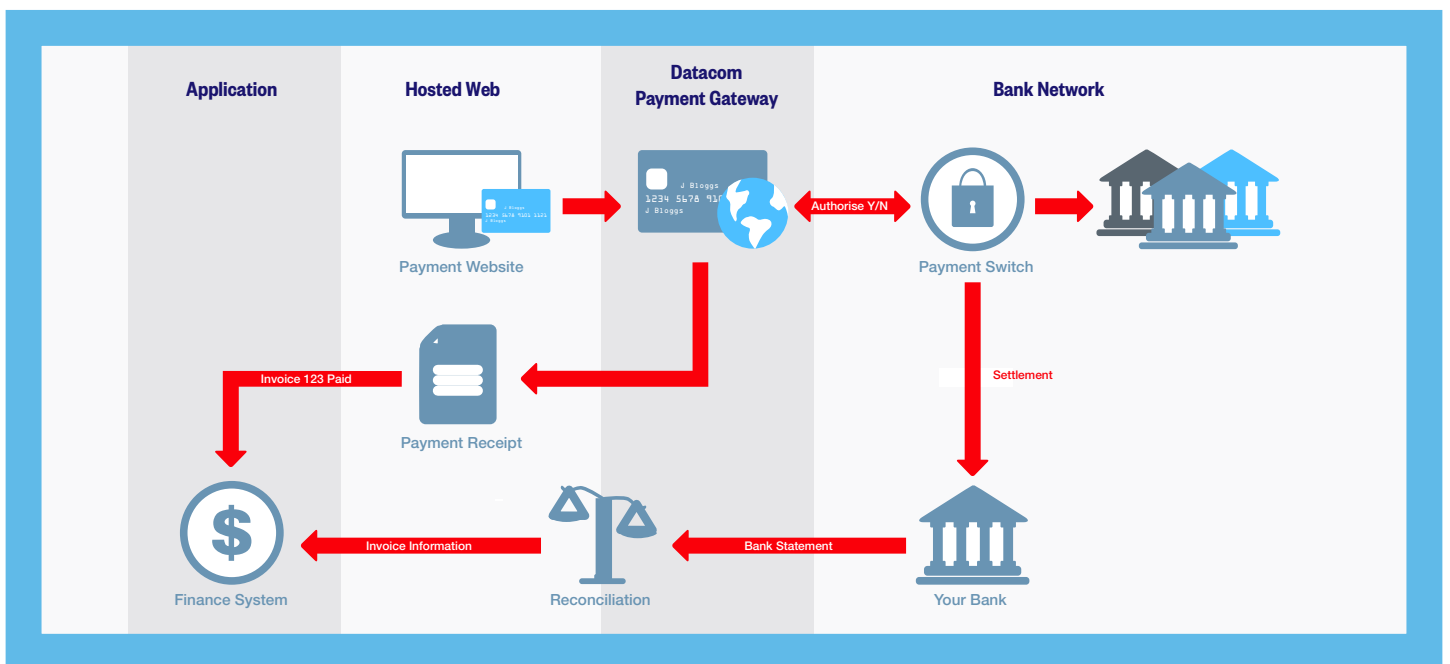


Payment Manager

Datacom's Payment Manager provides a PCI compliant ePayments capability offering merchants a single supplier, "one stop shop" for payments from your website, contact centre, IVR, Messaging or back end systems and one that is easily tailored to meet your specific requirements.



Datacom Payment Manager has three main components:

1. Web forms, TXT and IVR interfaces are available for **customers** to make credit or debit card payments, either through Datacom Online service or web platforms or a standalone web site, Mobile or IVR system.
2. Web forms that allow **customers** to register to make regular payments to merchants using direct debits or scheme debit and credit cards. Customer details are securely tokenised to ensure the privacy of personal information.

3. An Administration system that enables merchant staff to manage payment transactions. This includes the ability for staff to make one-off payments, to provide refunds, create reports and to administer access to the payments service.

The **Datacom Payment Manager** is charged on a **simple fixed fee** per transaction processed basis. If you are using Datacom Online service or Web platforms there will typically be no integration fee from Datacom for connection to your bank.

Datacom will work with your bank to ensure a speedy set up.

Features

Customer website

- One off payments using credit or scheme debit cards
- Customers can register for recurring payments using direct debits or scheme credit and debit cards
- Tightly integrated with Datacom Online service and Web platforms
- Easily integrated with other corporate systems such as financials

Cloud Pay Mobile

- Enable registered customers to authorise payment requests you make via TXT, email or Mobile app
- Tightly integrated with Datacom Online service and Web platforms
- Easily integrated with your existing website

Payments admin website

- Manage and reconcile payment transactions using a secure payments administration system
- Process refunds and make one off payments using a secure web based portal
- Administer user access to your payment service and its features

Multi Bank

- Connect to ANZ, ASB, BNZ, Westpac in New Zealand
- Connect to ANZ, CBA, NAB, Westpac in Australia

Payments service features

- Supports web browser, mobile, contact centre and IVR based payments allowing you to create a payments service to meet the needs of your entire customer demographic
- Supports Visa and MasterCard scheme credit and debit cards offered by local banks as well as American Express, JCB and Diners
- Customer registration section allows the set up of recurring payments using direct debit as well as scheme credit and debit cards
- Secure tokenisation of customer payment instrument details means you don't need to store customer payment information within your systems
- Easily integrated with your other core systems allowing new payment features to be quickly implemented
- Comprehensive payments administration website allowing you complete control over your payments processing and reconciliation functions
- Payment security features inbuilt, including our PCI DSS compliant gateway, ensuring you have the lowest compliance footprint possible while still meeting your payment service requirements
- Optional access to a world leading Fraud Management system offering decision management, payer authentication and verification and regulatory compliance
- Payments consulting service to help you define and manage your payments processing environment efficiently
- PCI compliance advice and support from our specialist Datacom security team

The Datacom Payment Manager is device agnostic offering you the choice of web, mobile, contact centre or IVR interaction with your customers.



Want to know more?

To arrange a demonstration or for more information on how Datacom can help you, contact Darryl Roots on +64 9 303 1489 or by email darrylr@datacom.co.nz

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www.datacom.co.nz